

Frequently Asked Questions: Pre-call and Recall

This document provides information about the Pre-call and Recall initiative that is available for primary care from 1 April 2024 to 30 June 2025.

Upper Age Limit

When will the upper age limit be implemented?

The upper age limit of 2-years old for the initiative was communicated on 29 August 2024. We have received feedback of implementation challenges in the middle of the reporting quarter. Therefore, the upper age limit will be strictly applied from 1 October 2024.

Do I need to submit a new report for Q4 2023/2024 and Q1 2024/2025 if the upper age limit used is older than 24-months?

No. The upper age limit will be applied from 1 October 2024.

Why is an upper age limit being introduced to the initiative?

An upper age limited was introduced from 5 August 2024 to support a focused effort on reaching the national health target of 95% immunisation coverage for children at the age of 24 months old by 2030.

Aotearoa Immunisation Register (AIR)

Will all eligible babies' records be available on the AIR?

All eligible babies will have records available in the AIR, but they will only show as enrolled if they are either fully enrolled or b-coded/provisionally enrolled.

Claiming

Can multiple claims be made for a child who received each of their 6-week immunisation at separate reporting quarters?

No. Only one claim can be made for each baby with the first 6-week immunisation event, whether this is partial or full-set of the scheduled 6-week immunisations.

Can we make a claim if a baby has started their 6-week immunisation prior to 1 April 2024 but completed the schedule in the April – June quarter?

No. Fully or partially completed immunisations for 6-week old that started before 1 April 2024 will not be eligible for the Pre-call and Recall funding.

Completion Status

Does the 'completion' status apply to a child that only received one of the immunisations that is part of the 6-week schedule?

Yes. Practices are able to receive the payment if they have delivered one or more of the 6-week scheduled immunisations.

Operational

Can a practice outsource their pre-call and recall activities?

The PHO coordination funding and/or practice enablement funding can be used in whichever way will best support you to deliver pre-call and recall activities and meet the 6-week immunisation outcome.

Priority Population – Rurality

Are the rurality criteria applied to the individual baby or practices they are enrolled with?

Rurality criteria are applied to enrolling practices rather than individual babies, with categorisation determined by the [Geographic Classification for Health map](#).

Reporting

When is the quarterly reporting due?

Reporting is due on the 20th of the month following each quarter (e.g., 20 July 2024, 20 October 2024, 20 January 2025, 20 April 2025, and 20 July 2025).

Where do I submit the quarterly report to?

Please send completed report to primary.care@tewhatoru.govt.nz

Can immunisations completed in a reporting quarter be submitted in the next quarter?

Ideally, immunisations should be reported and paid for by the end of the same quarter in which they were delivered. If a submission is missed, please inform your practice promptly that the payment will be processed and included in the next reporting quarter.

Can I alter the reporting template?

No, the reporting template cannot be altered. This ensures consistency across all submissions from other PHOs, allowing the data to be collated effectively to produce a comprehensive national summary.

What does 'eligible' mean in the reporting template?

'Eligible' babies include all babies that are at least 6-weeks old within the reporting period, who have not yet received their 6-week immunisation. This includes children overdue for their 6-week immunisation.

What does 'immunised' mean in the reporting template?

'Immunised' means one or more of the 6-week scheduled immunisations have been administered to the baby.

What does 'eligible and overdue' mean in the reporting template?

These are babies that turned 6-weeks old in the last reporting quarter and are under 2-years old for current reporting quarter, and have not had any of their 6-week immunisations.