

Mental Health and Addiciton Services
Adult Mental Health
General Hospital Liaison
Service
Tier 3

September 2024

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1. Status

These service specifications may be amended to meet local agreement needs.

MANDATORY RECOMMENDED

2. Review History

Review History	Date
First Published on NSFL	June 2009
Amended: clarified reporting requirements	February 2013
Amended: added MHA08S purchase unit codes, removed standard provider monitoring reporting tables. Minor editing.	April 2017
Consideration for next Service Specification Review	Within five years
Moved to Health NZ template. Updated links for PUDD and NSFL only. Amended DHB to become District/Region where appropriate. No other changes to content made.	September 2024

Note: In September 2024 a small programme of work moved all Service Specifications to Health New Zealand branded templates. No amendments were made to the body text or content of the Service Specification, so references to DHB, Ministry of Health or other pre-2022 reforms vocabulary will still exist. A larger programme of work to review and revise all Service Specifications is planned for late 2024 to early 2025.

Note: Contact the NSF Team, Te Whatu Ora | Health New Zealand to discuss proposed amendments to the service specifications and guidance in developing new or updating and revising existing service specifications. NSF@tewhatuora.govt.nz

Nationwide Service Framework Library web site [here](#)

3. Introduction

<p style="text-align: center;">ADULT MENTAL HEALTH -GENERAL HOSPITAL LIAISON SERVICE MENTAL HEALTH AND ADDICTION SERVICES TIER THREE SERVICE SPECIFICATION MHA08A, MHA08B, MHA08C, MHA08S</p>

This tier three service specification for General Hospital Liaison Service (the Service) is linked to the tier one Mental Health and Addiction Service and tier two Adult Mental Health service specifications.

4. Service Definition

The Service will include:

- regular attendance and/or availability for attendance at a variety of locations within the general hospital setting for the purposes of providing specialist assessment and advice regarding diagnosis and treatment for people with or thought to have mental disorders or psychological factors affecting a physical condition
- provision of advice, support and treatment regarding the ongoing mental health needs of referred Service Users who remain in the general hospital
- assistance in arranging ongoing mental health treatment and/or support for referred Service Users after discharge from the general hospital
- provision of education to staff within the general hospital regarding mental health disorders, with attention to problem prevention and early intervention, where appropriate.

5. 2. Service Objectives

5.1 General

To provide recovery-orientated specialist assessment, intervention and advice regarding the needs of people who are receiving treatment from a general hospital and who have concurrent physical and mental health or addiction needs.

To connect the Service User with the appropriate community agencies and services on discharge from a general hospital.

5.2 Māori Health

Refer to the tier one Mental Health and Addiction Services service specification.

5.3 Service Users

The Service is provided to all departments/services within the general hospital.

The Service Users are eligible adults as detailed in the tier two Adult Mental Health service specification.

6. 4. Access

6.1 Entry and Exit Criteria

Referral to the Service is from general hospital staff or other specialist mental health services.

7. Service Components

7.1 Processes

The following processes apply but are not limited to: assessment, treatment, intervention and support, review process and discharge.

7.2 Settings

The Service is provide in a hospital based setting.

7.3 Key Inputs

The Service is provided by a multi-disciplinary team of people with skills and experience in mental health intervention, treatment and support, made up of:

- health professionals regulated by the Health Practitioners Competence Assurance Act 2003
- people regulated by a health or social service professional body.

8. Service Linkages

Linkages include, but are not limited to those described in tier one Mental Health and Addiction Service and tier two Adult Mental Health service specifications.

9. Purchase Units and Reporting Requirements

9.1 Purchase Units

Purchase Unit (PU) Codes are defined in Health New Zealand's Nationwide Service Framework Purchase Unit Data Dictionary. The following codes apply to this Service.

PU Code	PU Description	PU Definition	Unit of Measure
MHA08 A	General hospital liaison service - Senior medical staff	A service by senior medical staff to provide recovery-orientated specialist assessment, intervention and advice regarding the needs of people who are receiving treatment from a general hospital and who have concurrent physical and mental health or addiction needs.	FTE
MHA08 B	General hospital liaison Service – Junior medical staff	A service by junior medical staff to provide recovery-orientated specialist assessment, intervention and advice regarding the needs of people who are receiving treatment from a general hospital and who have concurrent physical and mental health or addiction needs.	FTE
MHA08 C	General hospital liaison service – Nursing/ allied health staff	A service by nurses and/or allied staff to provide recovery-orientated specialist assessment, intervention and advice regarding the needs of people who are receiving treatment from a general hospital and who have concurrent physical and mental health or addiction needs.	FTE
MHA08 S	General Hospital Liaison	A service to provide recovery-orientated specialist assessment, intervention and advice regarding the needs of people who are receiving treatment from a general hospital and who have concurrent physical and mental health or addiction needs.	Service

Unit of Measure	Unit of Measure Definition
FTE	Full-time equivalent staff member (clinical or non-clinical) involved in direct delivery of services to consumers. Exclude time that is formally devoted to administrative or management functions e.g. half-time coordination of a community team.
Service	Service purchased in a block arrangement uniquely agreed between the parties to the agreement.

9.2 Reporting

The Provider must comply with the requirements of national data collections: PRIMHD.

Additional information to be reported and the frequency of collection are specified by the Funder in the Provider Specific Terms and Conditions as agreed with the Service Provider.

The information required by the Funder will be sent to:

Email: performance_reporting@health.govt.nz

The Performance Monitoring Reporting tables for the Mental Health and Addiction Service Specifications¹ may be used for performance monitoring if specified as agreed with the Funder.

¹ Performance Monitoring Reporting cluster tables for Mental Health and Addiction Services are published on the Nationwide Service Framework Library, Mental Health and Addiction Service specifications page, <https://www.tewhaturora.govt.nz/health-services-and-programmes/nationwide-service-framework-library/about-nationwide-service-specifications/mental-health-and-addiction-service-specifications>