Applying ARRC clause A13 to Premium Room Charges

A person is entering aged residential care

They want a standard room. Is a standard room available?



They want a premium room.

Provider admits resident to a premium room.

YES

Provider admits resident to a standard room.

Is there a facility within 10km with a standard room available?



YES

NO

The provider must admit the resident to a premium room but must not charge for premium room services.



After three days' notice, the provider may move the resident to a standard room when one becomes available.

If the resident decides not take to take an available standard room at the other facility, the provider may admit the resident to a premium room, and charge for premium room services.

The admission agreement must identify the other facility, record that the resident chose not to take the standard room there, and the resident's right to give notice to move to a standard room.

A resident is in a premium room paying for premium room services

The resident decides they want to move to a standard room



The resident may give notice that they wish to move to a standard room on a date 18 months after the date of admission and on a date every six months after that (a "notice date").

If they give notice before a six-monthly date, the notice will be deemed to be given on the next six-monthly date.



After a six month notice period the provider may

either

or

Move the resident to a standard room if one becomes available. but must provide three days' notice.

This may happen within the six month notice period.

Allow the resident to stay in the premium room but stop charging for premium room services.



