

**Te Whatu Ora**  
Health New Zealand

# GROW MANUKAU

---

**Building a world-class super clinic for a healthier,  
more prosperous community**

*E whakatuuria ana i teetehi whare haumanu kia whai  
hauora, kia whai oranga ai too taatou haapori*



Visit [countiesmanukau.health.nz/tupu-grow-manukau](https://countiesmanukau.health.nz/tupu-grow-manukau)



## Why are we developing the Manukau Health Park?

**More than 600,000 people live in Counties Manukau and many of these people have special health needs.**

Over the last two years, there were more than 926,000 outpatient care appointments in Counties Manukau and nearly 65 per cent of these people were seen at Manukau Health Park. This number is forecast to grow by more than 20 per cent over the next 10 years.

It is crucial that South Aucklanders can access the care they need from health services and high quality facilities that support better health and wellbeing. Major programmes are underway to address this need, led in collaboration with Te Whatu Ora Health New Zealand, Counties Manukau, Mana Whenua and local community health and social organisations.

One critical project is the \$316M redevelopment of the Manukau Health Park. Just some of the benefits resulting from this project include increasing patient and staff capacity, enabling improved access to services and reducing wait times for appointments.

## How will we benefit?

**Better health outcomes and improved health equity for all citizens:**



The waiting time to receive care would be reduced, as the additional capacity would allow earlier appointments and treatment to be offered.



Creating hundreds of new full time employees across a variety of health services will improve the capacity, accessibility, and quality of community care. Many of these people will be recruited from the local community.



There will be an increase in the care received by Maaori and Pacific people due to an overall increase in capacity and targeted focus on these priority groups.



Improved telehealth services and community outreach will enable improved access to groups who have challenges with time and transport.



Increased staff numbers, improved appointment booking systems, and the reconfiguration of building space will enable those with more than one health condition to arrange dual appointments, reducing the need for multiple return visits.



Facilities designed to meet cultural needs will enhance the sense of wellbeing for our diverse community. Attractive and culturally appropriate spaces will support patients and whaanau to be treated in a way that recognises their cultural, spiritual, and religious beliefs.

## More cost-effective services with reduced pressure on Middlemore Hospital:



Increased capacity at MHP will free up space at Middlemore Hospital



Relocating ophthalmology from Middlemore to MHP will create a ward space for up to 30 acute beds



Te Whatu Ora - Counties Manukau expect reduced future costs of acute hospital care as a result of increased capacity to meet demand earlier.

## Improved patient, whaanau and staff experience with MHP services:



Patients will have a better experience, with shorter waiting times, services that are better aligned with their needs, and a more fit-for-purpose facility for those who are required to attend the MHP.



Staff will benefit from redesigned facilities as they will be better aligned with new ways of working. People with disabilities (both staff and visitors) will benefit from the application of universal design principles to improve the accessibility of the environment.



Facilities, technology, and renewed processes designed to improve coordination, communication, and access to diagnostic services would support health literacy and potentially enable patients to complete their treatment journey at Manukau, a 'one stop shop'.

## Timeline





## Oranga Wai

The wellbeing of our waterways

## Oranga Whenua

The wellbeing of our environment

## Oranga Tangata

The wellbeing of our community



# Working with Mana Whenua

Working with Mana Whenua is critical to ensure the local environment is protected and the physical appearance of new buildings are designed in a way that represents the rich and deep history of the land.



The site of the Manukau Health Park is part of the traditional and cultural landscape of Puhinui, connected by the waters of Waipuhinui (Puhinui Stream). Waipuhinui flows through the northern section of the site, with one of its tributaries traditionally flowing through the west.

As a result, the Manukau Health Park is intimately connected to Waipuhinui and the many waahi tupuna (ancestral sites) of the Puhinui cultural landscape, including Ngaa Matukurua and Te Maanuka.

Te Whatu Ora is working closely alongside Mana Whenua and local authorities to ensure the critical cultural and environmental heritage of the site is maintained and enhanced through quality environmental management, urban design and construction practices.



# How will staff, patients and visitors be impacted by construction work?

Built Environs have been selected as the lead contractor for the Manukau Health Park redevelopment following a competitive tender process throughout 2022.

Ensuring continuity of services and managing disruption is a central part of the construction plan and the contractor will work closely with the GROW Manukau team to ensure that the impact on staff, patients and visitors is minimised.

While efforts will be made to minimise impact, some disruption can be expected. This includes noise, construction vehicle movements and potentially changes to the car park layout. A plan is in place to ensure that staff will be consulted prior to work disrupting their specific department and patients will be advised of work taking place.

Visit [countiesmanukau.health.nz/tupu-grow-manukau](https://countiesmanukau.health.nz/tupu-grow-manukau)