

Aeromedical Commissioning Programme

Aeromedical Conference



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Overview of the presentation



1. ...
**Operational
Update**

**Programme
Overview**

**Design Process
overview**

Kōrero Mai



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

The Ambulance Team



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora



GM Ambulance



Road Ambulance



Air Ambulance

1...

OPERATIONAL UPDATE

Operational
update

Programme
Overview

Design Process
overview

Kōrero Mai



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Ambulance Team commissioned services



Emergency Road Ambulance

- Emergency Road Ambulance
- Emergency Communications
- National Air Desk



Rotary Wing

- Prehospital events
- Interhospital transfers
- *Search and Rescue reliant on this fleet*

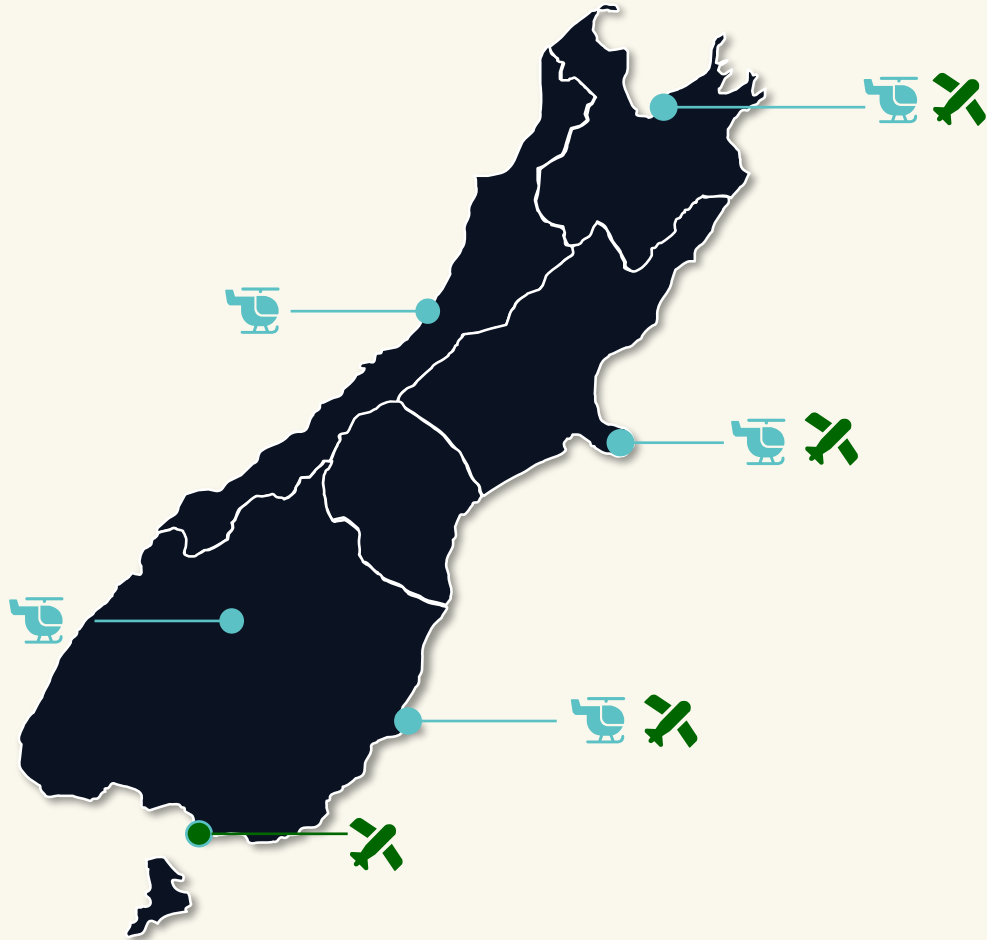
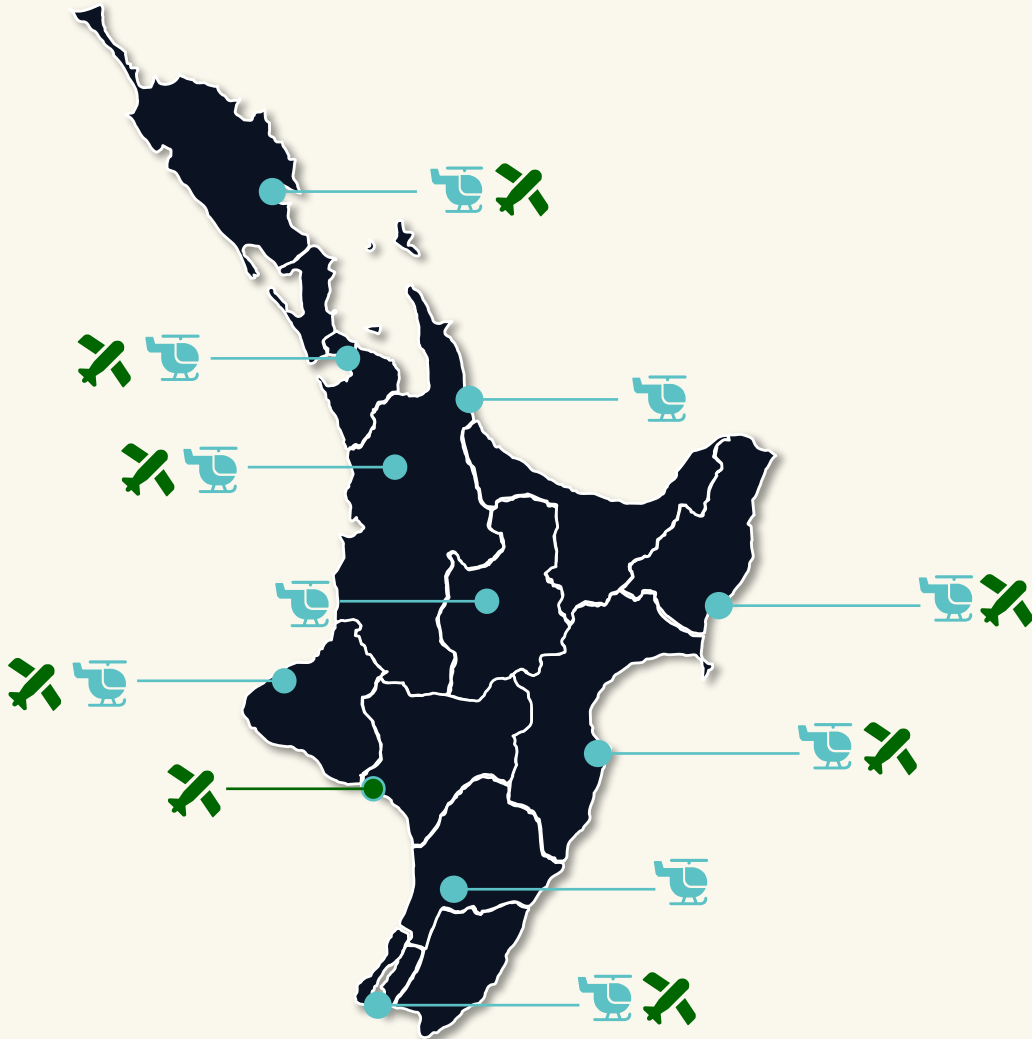


Fixed wing

- Fixed wing within time parameters
- Other fixed wing services are currently commissioned by hospitals directly



Rotary wing and fixed wing base locations

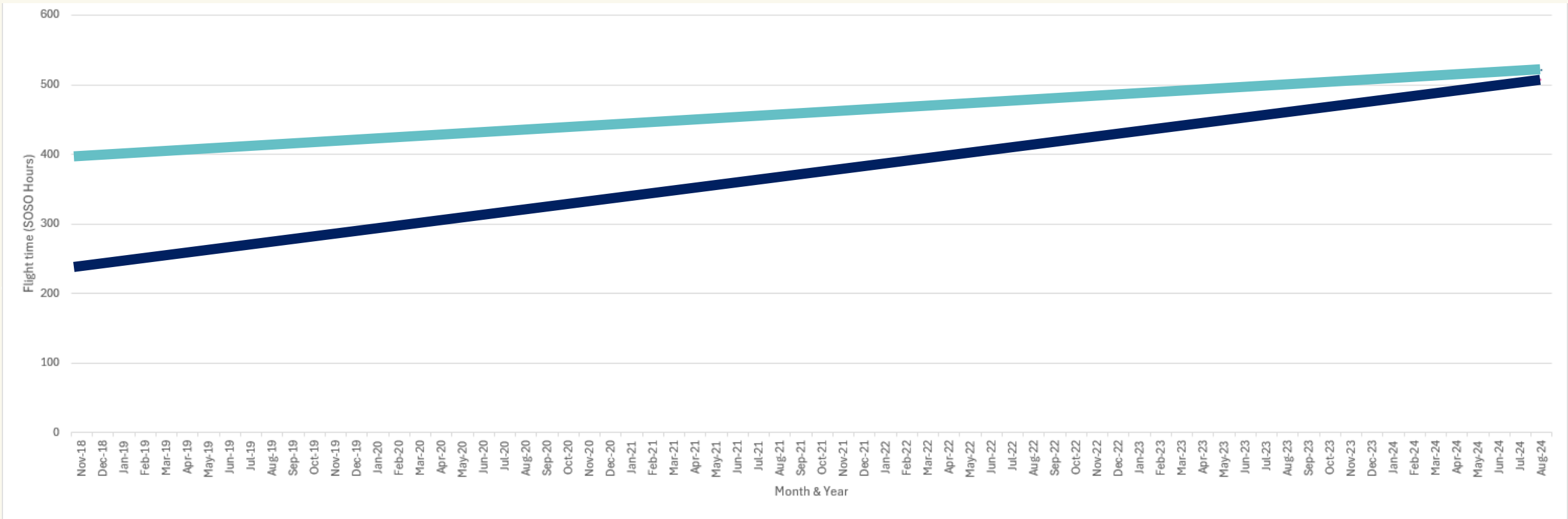


He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Rotary wing air ambulance flight hours

Trend line from November 2018 to August 2024



Prehospital events

Interhospital transfers

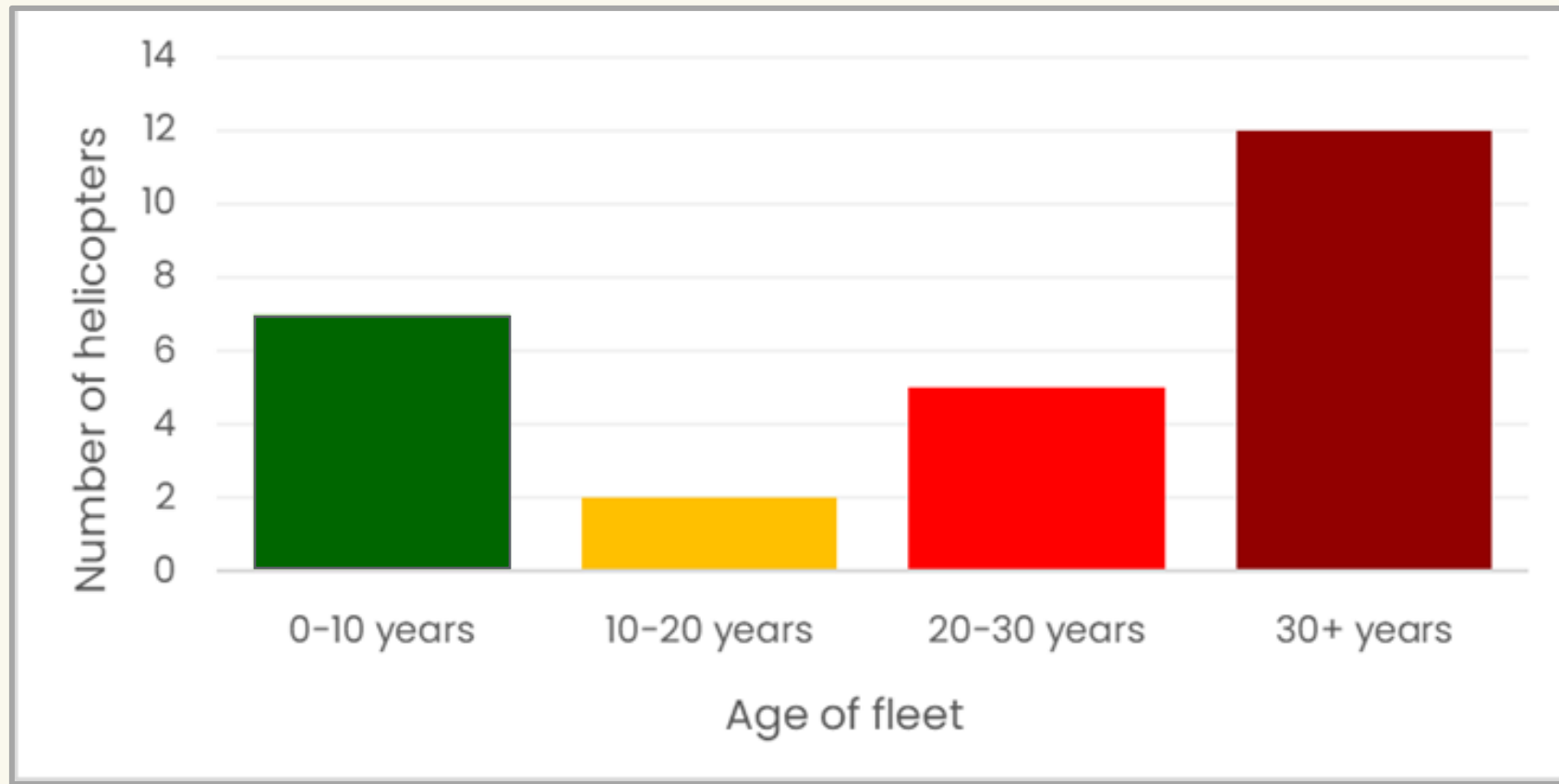


He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Rotary wing fleet status

Age of emergency helicopter air ambulance fleet as at 30 June 2024



PROGRAMME OVERVIEW

Operational
update

Programme
Overview

Design Process
overview

Kōrero Mai



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

OUR VISION

Equitable access to a high-performing aeromedical service that is safe, sustainable and integrated to deliver excellent care.



OUR PURPOSE

Transforming New Zealand's aeromedical service to improve patient and community health outcomes.



GUIDING WHAKATAUKĪ

I orea te tuatara ka patu ki waho

A problem is solved by continuing to
find solutions



Strategic Objectives

Safety

Equity

**Patient and
community
health
outcomes**

Sustainability

Efficiency



He Kaupare. He Manaaki.
He Whakaora.
prevention.care.recovery.

Health New Zealand
Te Whatu Ora

Progress to date

Phase 1 – completed

- Rotary wing shift from transport providers to aeromedical providers.
- 1. ... • Market consolidation from 10 to 3 rotary wing providers.
- Establishment of a National Air Desk.
- Replacement of single engine with twin engine helicopters.

Phase 2

- Current state analysis.
- Business Case to replace critically ageing helicopters.
- Design planning.



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

DESIGN PROCESS OVERVIEW

Operational
update

Programme
Overview

Design Process
overview

Kōrero Mai



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Design process overview

Collaborative Design process

- Design draft high level future operating model
- Refine and Iterate

30 April 2025

Detailed Business Case

- Develop Detailed Business Case

30 June 2025

Implementation

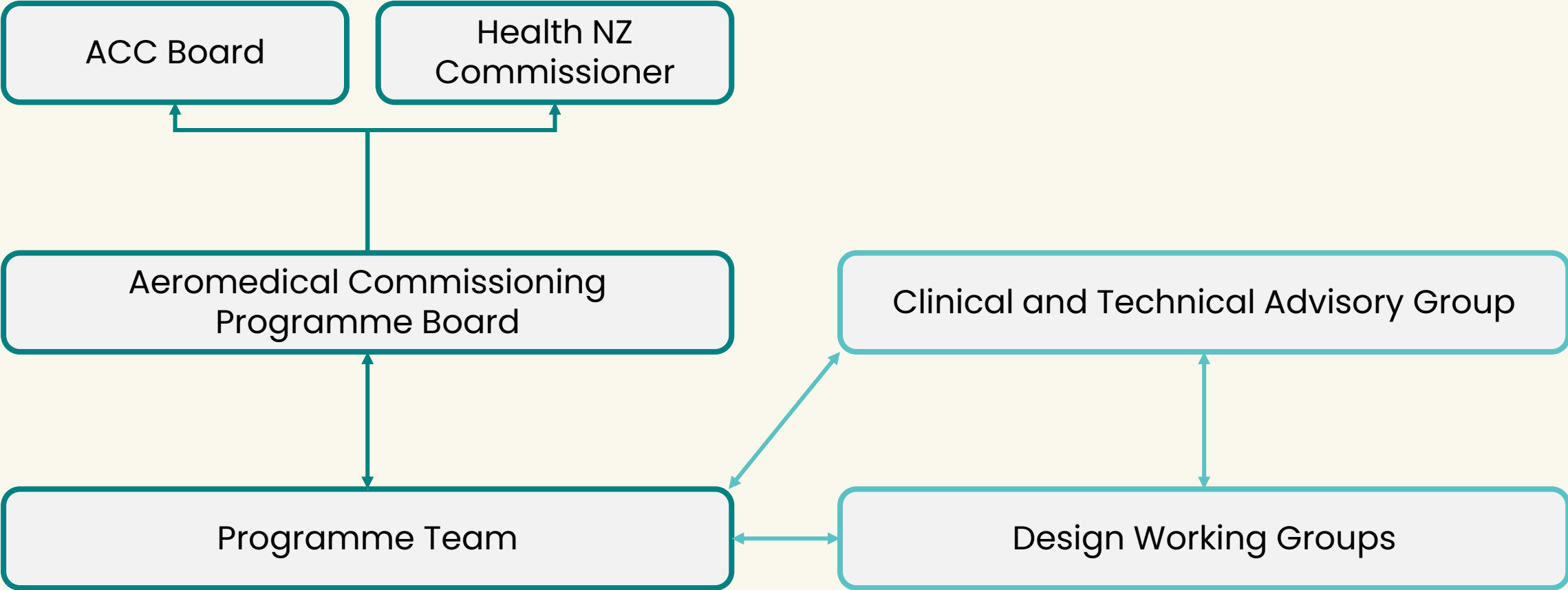
- Implementation planning
- Detailed Design
- Phased implementation



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Who is involved in this work



1...



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

Operating model framework



Service model



Investment and funding



Assets and Infrastructure



Dispatch and Coordination



Workforce



Data and Digital



Governance

KŌRERO MAI

COME AND TALK TO US

Operational
update

Programme
Overview

Design Process
overview

Kōrero Mai



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Health New Zealand
Te Whatu Ora

We welcome your input



1... What is your 10-year view of the future air ambulance system?



How might we ensure integration across the system?



How might the refine and iterate phase work for you?

Ngā mihi nui

For any questions, please contact us
airambulanceteam@TeWhatuOra.govt.nz

