

# Frequently Asked Questions: Pre-call and Recall

This document provides information about the Pre-call and Recall initiative that is available for primary care from 1 April 2024 to 30 June 2024.

## Upper Age Limit

### **Do I need to submit a new report for last quarter if the upper age limit used is older than 24-months?**

No. The upper age limit will be applied from the day that it is communicated. If you have already submitted your report for the 1 April to 30 June quarter, no amendments required.

### **Why is an upper age limit being introduced to the initiative?**

An upper age limited was introduced from 5 August 2024 to support a focused effort on reaching the national health target of 95% immunisation coverage for children at the age of 24 months old by 2030.

## Aotearoa Immunisation Register (AIR)

### **Will all eligible babies' records be available on the AIR?**

All eligible babies will have records available in the AIR, but they will only show as enrolled if they are either fully enrolled or b-coded/provisionally enrolled.

## Claiming

### **Can multiple claims be made for a child who received each of their 6-week immunisation at separate reporting quarters?**

No. Only one claim can be made for each baby with the first 6-week immunisation event, whether this is partial or full-set of the scheduled 6-week immunisations.

### **Can we make a claim if a baby has started their 6-week immunisation prior to 1 April 2024 but completed the schedule in the April – June quarter?**

No. Fully or partially completed immunisations for 6-week old that started before 1 April 2024 will not be eligible for the Pre-call and Recall funding.

## Completion Status

### **Does the 'completion' status apply to a child that only received one of the immunisations that is part of the 6-week schedule?**

Yes. Practices are able to receive the payment if they have delivered one or more of the 6-week scheduled immunisations.

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## Operational

### **Can a practice outsource their pre-call and recall activities?**

The PHO coordination funding and/or practice enablement funding can be used in whichever way will best support you to deliver pre-call and recall activities and meet the 6-week immunisation outcome.

## Priority Population – Rurality

### **Are the rurality criteria applied to the individual baby or practices they are enrolled with?**

Rurality criteria are applied to enrolling practices rather than individual babies, with categorisation determined by the [Geographic Classification for Health map](#).

## Reporting

### **When is the quarterly reporting due?**

Reporting is due on the 20<sup>th</sup> of the month following each quarter (e.g., 20 July 2024, 20 October 2024, 20 January 2025, 20 April 2025, and 20 July 2025).

### **Where do I submit the quarterly report to?**

Please send completed report to [primary.care@tewhatauora.govt.nz](mailto:primary.care@tewhatauora.govt.nz)

### **Can immunisations completed in a reporting quarter be submitted in the next quarter?**

Ideally, immunisations should be reported and paid for by the end of the same quarter in which they were delivered. If a submission is missed, please inform your practice promptly that the payment will be processed and included in the next reporting quarter.

### **Can I alter the reporting template?**

No, the reporting template cannot be altered. This ensures consistency across all submissions from other PHOs, allowing the data to be collated effectively to produce a comprehensive national summary.

### **What does 'eligible' mean in the reporting template?**

'Eligible' babies include all babies that are at least 6-weeks old within the reporting period, who have not yet received their 6-week immunisation. This includes children overdue for their 6-week immunisation.

### **What does 'immunised' mean in the reporting template?**

'Immunised' means one or more of the 6-week scheduled immunisations have been administered to the baby.

### **What does 'eligible and overdue' mean in the reporting template?**

These are babies that turned 6-weeks old in the last reporting quarter and are under 2-years old for current reporting quarter, and have not had any of their 6-week immunisations.