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Health New Zealand
Te Whatu Ora

Nursing Entry to Practice (NETP) Programme

Programme Learning Framework and Handbook



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Our Vision

Health New Zealand

Te Whatu Ora

Te Pae Hauora o Ruahine o Tararua MidCentral

Executive Summary

The goal of the Nursing Entry to Practice (NETP) Programme is to enable First Year Registered Nurses (FYRNs) to practice safely, effectively, and confidently as Registered Nurses (Health New Zealand Te Whatu Ora Lead Nurses Group, 2019).

The Health New Zealand Te Whatu Ora, Te Pae Hauora o Ruahine o Tararua MidCentral (MidCentral) NETP Programme reflects the NETP National Learning Framework (2019), the Ministry of Health Nursing Entry to Practice Programme Specifications (2018), and the Central Regions' strategic priorities.

The MidCentral NETP Programme will develop the FYRNs capacity to provide competent and skilled nursing care in primary and secondary health settings, promote recruitment and retention, develop nursing networks, and contribute to the health of our communities.

The programme supports nurses in developing confidence in nursing practice, independence in clinical reasoning and decision making, and acceptance of the responsibility of the registered nurse role. The nurse will have access to a supported teaching and learning environment, effective orientation, and preceptorship. The Nurse Educators NETP and Area Nurse Educators work with the FYRN and preceptor, to teach, coach and support them as the FYRN progresses through the programme.

The Learning Framework is based on the NETP National Learning Framework (2019), Competencies for the Registered Nurse Scope of Practice (NCNZ, 2010) and the NCNZ approved Professional Development and Recognition Programme (PDRP) competencies. The nurse will be assisted in developing a career plan, which may include post graduate education. Funding to support this is through Health Workforce.

1. Programme overview

Working together, health care providers and consumers across our *rohe* (region) agreed that our vision be extended from "quality living-healthy lives" to include "well communities", encapsulating an emphasis on a more inclusive and integrated health system that includes social sector partners as well as individuals and their family, whānau and communities. They also agreed the MidCentral Region's Strategic Framework four key priorities are:

- Achieve quality and excellence by design
- Partner with people and whānau to support health and wellbeing
- Connect and transform primary, community, and specialist care
- Achieve equity of outcomes across communities.

The four core values underpinning our work are about being compassionate, courageous, respectful, and accountable.



1.1 Programme Requirements

The NETP Learning Framework reflects the NETP National Learning Framework (2019), the Ministry of Health Nursing Entry to Practice Programme Specifications (2017) and the Central Regions' strategic priorities.

The NETP programme integrates the principles of Te Tiriti o Waitangi, whānau ora principles and cultural safety in practice. The new graduate will achieve a competent level PDRP at the completion of the programme.

1.2 Programme Oversight

The NETP Advisory Group and the Associate Director of Nursing, Educational and Professional Practice provide strategic oversight of the programme. The NETP Advisory Group includes key stakeholders from primary and secondary health care providers, tertiary training providers, cultural advisors and past and present NETP nurses. The Advisory Group gives advice on and monitors the effectiveness of the programme, and ensures recruitment, selection and retention processes support the organisational strategic imperative of achieving equity of outcomes across communities through a workforce reflective of population demographics/ethnicity.

Key responsibilities of the Advisory Group include:

- Ensuring compliance with the philosophy and regulations of New Zealand's NETP programme
- Considering reports from other groups and their impact on the NETP programme
- Receiving programme evaluation reports and recommendations
- Monitoring the provision and uptake of cultural support, NETP satisfaction and perceived effectiveness

1.3 Learning Outcomes

At the completion of this programme the nurse will evidence the following outcomes:

- Domain 1: Professional Responsibility- competencies that relate to professional, legal, and ethical responsibilities and cultural safety. These include being able to demonstrate knowledge and judgment and being accountable for own actions and decisions, while promoting an environment that maximises client safety, independence, and quality of life and health.
- Domain 2: Management of Nursing Care- competencies related to client assessment and managing client care, which is responsive to the client's needs, and which is supported by nursing knowledge and evidence-based research.
- Domain 3: Interpersonal relationships- competencies related to interpersonal and therapeutic communication with clients, other nursing staff and inter professional communication and documentation.
- Domain 4: Interprofessional health care and quality improvement- competencies to demonstrate that as a member of the healthcare team, the nurse evaluates the effectiveness of care and promotes a nursing perspective within the interprofessional activities of the team.

1.4 Clinical Practice

Clinical practice is core to the NETP vision of supporting safe, skilled, and confident FYRNs to develop and consolidate their clinical practice. The nurse will complete a minimum of 40 weeks at 0.8 FTE (4 days per week). The NETP programme does not currently offer clinical rotations.

1.5 Preceptorship

The FYRN is assigned a Preceptor for the duration of the programme. The Preceptor is a registered nurse who works alongside the FYRN in practice to facilitate learning, teaching, assessment, evaluation and provide on-going feedback on their practice progression. The Preceptor and FYRN develop, implement, and evaluate an individualised learning plan that meets the learning needs of the nurse and assists effective integration

into the setting. The Nurse Educator supports the preceptors through professional development as required including preceptor/assessor training.

Preceptors strengthen the application and use of nursing knowledge in clinical situations. By providing constructive feedback and facilitating critical and reflective practice they support practice development, clinical reasoning, and skill development. The preceptor role is pivotal to the successful transition of the FYRN into their new responsibilities, and therefore they must have regular and consistent time together throughout the programme.

Preceptors are required to meet the following criteria:

- A current annual practising certificate in the RN scope of practice
- Successful completion of a preceptor and/or assessor training programme
- Demonstrated commitment and willingness to support and encourage a new graduate nurse
- A commitment to provide feedback to the FYRN and receive feedback on their performance as a preceptor.

Preceptors will initially participate in 16 hours of relevant education; with adult teaching and learning forming the foundation – and then relevant continuing education.

1.6 Shared Allocation Period

The FYRN and assigned Preceptor work together, sharing one patient/client allocation during this orientation time. During the shared allocation period, the Preceptor socializes the FYRN to the team and the clinical setting, role-modeling best practice, and assisting the FYRN to develop their confidence as an independent practitioner. As the shared allocation weeks progress, the FYRN takes an increasing lead in the planning, delivery, evaluation and documentation of care, partnership with whānau and collaboration with the wider health care team.

1.7 Essential Skills

To ensure the FYRN is competent and skilled to provide safe care, they will complete a portfolio of statutory, mandatory, and enhanced training. The Essential Skills Checklist will be introduced by Nurse Educator and Preceptor during the shared allocation period, with training completion to be achieved as per the NETP Programme timeline (Appendix 1 and 2).

1.8 Goal Setting and Appraisals

Goal setting and performance appraisals will be undertaken to monitor progress and provide feedback in relation to expected programme outcomes.

The goal setting process is an opportunity to review progress and to discuss practice development and learning needs. Goals are set as per NETP Programme requirements and timeline. Further goal setting and review occurs as part of the performance appraisal. It is intended that goals are met in time for review at the subsequent appraisal.

The preceptor and the nurse manager provide oversight and feedback during the goal setting and appraisal process and work with the FYRN to facilitate development. Other clinical staff may also provide feedback.

A performance appraisal against NCNZ competencies is undertaken at 12 weeks and at 40 weeks, prior to the submission of a competent portfolio and the completion of the NETP programme. Funding priority is given to those nurses completing the NETP programme, whose professional development and career plan at the 40-week performance appraisal meeting includes a plan of post-graduate study in their second year of practice.

1.9 Study Days

Study days are a mandatory component of the NETP Programme, and the FYRN will complete a minimum of 96 hours of group learning. Study days are facilitated by subject experts and are a blend of generic and context specific days. A variety of teaching and learning methods, including scenario-based learning are used to develop the inquiry, problem-solving ability and reasoning needed to support clinical practice. Generic study days align with MidCentral's organizational values, and support participants to identify and develop nursing skills and attributes that are transferrable across practice areas.

1.10 Reflective Practice and Professional Supervision

Preceptors facilitate reflective practice within the workplace environment. Reflection involves looking at a situation and our response to it, and critically reviewing all aspects of the situation. Reflection can involve identifying positive and negative aspects of an event, as well as identifying the health-care providers' feelings and responses engendered by the event. Reflective practice conversations can include:

- Feedback on progress with goal setting and appraisals (which include joint goal development and assessment of progress)
- Progress on area specific skill development
- Ongoing education around areas requiring further development
- Contextualization of feelings and responses to a particular situation
- Discussion of self-management strategies to promote health and wellbeing
- Peer support and critical reflection
- Cultural and clinical support.

Nurse Educators supporting graduate nurses, meet monthly with the FYRNs working in their practice areas, to facilitate reflective practice and to share and reflect on the FYRN's experiences.

Professional Supervision

First year registered nurses participating in the NETP programme, take part in regular group Professional Supervision, facilitated by trained Supervisors. Professional Supervision is a key component of the NETP programme, and enables graduate nurses to resource their compassionate vocation, to develop resilience and to respond positively to the dynamic, changing health care environment. NETP Group Professional Supervision focuses on developing the FYRN's understanding of themself, their motivation, feelings, and responses, and to support them to consider complementary ways of thinking, being and doing. Professional Supervision helps the FYRN to lift their gaze above the specific actions and psychomotor skills associated with nursing tasks, and to integrate the four cornerstones of *taha wairua* (spiritual health), *taha whānau* (family health), *taha hinengaro* (mental health) and *taha tinana* (physical health) into their practice. The FYRN is supported to work flexibly in a dynamic, constantly evolving environment, and to safely navigate the complex professional and ethical dilemmas of nursing practice. Professional Supervision supports the FYRNs

capacity to demonstrate MidCentral's organisational values, enhances their personal growth and professional development, and promotes safe practice.

1.11 Support for Māori Patients, Whānau and Staff

Staff Support

In addition to the regular Professional Supervision described above, graduate nurses who identify as having Whakapapa Māori or Pacifica also participate in a programme of Cultural Supervision. The purpose of Cultural Supervision is to enhance the likelihood of Māori and Pacifica nurses working in the MidCentral region, to successfully complete their graduate nurse programme, by providing support that is culturally competent and technically relevant to the training programme. Cultural Supervision supports Māori and Pacifica workforce retention by providing access to mentoring and cultural development activities that enhance the personal, cultural, and professional self. Cultural Supervision focuses on developing skills and knowledge of culturally appropriate care and promoting the application of this understanding in the provision of care to Māori and Pacifica consumers of health and disability services and their whānau.

Pae Ora Paiaka Whaiora Hauora Māori Health Directorate

The Pae Ora Paiaka Whaiora Hauora Māori Directorate is committed to increasing the health status of Māori by ensuring that quality and effectiveness of services they receive are enhanced for that patient and their whānau. Care for whānau Māori "honours and responds to individual patient, needs, values, preferences and goals." It is through this lens that we describe how whānau-centred care should be an imperative for all health care systems within the MidCentral district.

The Pae Ora Paiaka Whaiora Hauora Māori Health Directorate has continued to consolidate its role and function within the organisation and across primary health and whānau ora sectors. Māori Nursing and Midwifery offer regular forums to ensure your practice is well supported and you are connected to other Māori Nurses and Midwives. These forums create a safe space to be clinically safe and cultural confident. You will also gain an understanding the variety of services offered across the district.

Pae Ora Paiaka Whaiora Hauora consult strategically to ensure a Māori worldview is included throughout clinical pathways and service delivery level & new initiatives

- Promoting positive heath messages from a cultural context.
- Support and direction for staff/clinicians in a planned co-ordinated approach.
- Cultural supervision for new staff.
- Advocacy is purposeful and powerful for the patient and their whānau.
- An integrated approach throughout both primary and secondary care will provide a seamless health service to whānau.
- Referrals for Whānau Ora or Kāinga Whānau Ora navigators to ensure positive strengths-based outcomes.
- Integration of Whānau Ora -family inclusive care.
- Treaty of Waitangi and cultural responsiveness education.
- A holistic approach based on Te Whare Tapa Whā.

1.12 Cultural Support

Programme participants who identify as Pacifica will participate in a programme of Cultural Supervision, as described above. Other examples of cultural support networks include the Pacific People Advisory Group,

the Think Hauora Pacific Team, and the Palmerston North Ethnic Council. In addition, there are staff across the network who have indicated willingness and competence in the provision of cultural support. The Nurse Educators have access to these resources and can assist the new graduate nurse to access appropriate cultural support.

1.13 PDRP (Professional Development and Recognition Programme) Portfolio

To successfully meet completion criteria for the NETP programme, the FYRN must successfully achieve a Nursing Council of New Zealand-endorsed Competent Level PDRP.

Information about the PDRP portfolio and training regarding writing to evidence competency are provided during the NETP programme.

2 Programme Requirements

2.1 Minimum Entry Requirements

To be eligible for the funded programme the new graduate nurse will:

- be engaged in the training programme described in this specification
- be a New Zealand citizen or hold permanent residency
- hold a pre-registration nursing degree from a Nursing Council accredited programme
- attain the nursing degree no longer than 24 months prior to commencement on the NETP programme
- hold registration with the NCNZ within the Registered Nurse Scope of Practice, 'in good standing' (i.e., have no restrictions on practice)
- have a current annual practicing certificate
- be currently employed as a Registered Nurse within a Health New Zealand Te Whatu Ora or Ministry of Health funded health service, working a minimum of 0.8 FTE (32 hours/week)
- have less than six months of continuous RN practice in New Zealand at the time of commencing the NETP programme

The NETP programme is completed within a minimum of 40 weeks and a maximum of 52 weeks. While the funding for any new graduate nurse cannot exceed 12 months, the NETP programme provider has the flexibility to extend the timeframe for completion requirements, in cases of illness or other individual special circumstances.

2.2 Recruitment and Selection

Nurses in their first year of practice apply via the national Advanced Choice of Employment (ACE) Nursing. A centralised match process is used, which simultaneously considers the applicants work-place preference as well as the employers' preference of applicants.

The Nurse Educator NETP Programme Lead oversees ACE Nursing for the MidCentral rohe: supporting students through the application process; reviewing applications; facilitating interview and selection processes; liaising with nurse managers to promote full employment of graduate nurses across hospital and community practice settings. Graduate nurse recruitment into hospital services is aligned with MidCentral's organizational values, and applicants are invited to demonstrate their strengths through an assessment centre interview process.

2.3 Support Structures and Resources

The ongoing development, co-ordination, implementation, and evaluation of the programme are the responsibility of the Practice Development Unit in partnership Nurse Leaders/Managers, preceptors and FYRNs.

The NETP programme policy (MDHB-2750) details each person's responsibilities in facilitating and supporting the Programme. The Nurse Educator NETP Programme Lead, and the Practice Development team are responsible for:

Supporting the nurse to identify their learning needs

- The development of preceptors working alongside the FYRN
- Monitoring service trends, professional and legal issues impacting on practice incorporating these into the programme
- Moderation processes, review, and update of the programme.

2.4 Individualised Learning Plans

The preceptor, FYRN, Charge Nurse, Nurse Educator NETP and Area Nurse Educator will negotiate an individualised learning plan that identifies personal and organisation specific learning needs. This assists the preceptors and nurse educators to be more responsive to the individual requirements of each FYRN.

2.5 Confidentiality Requirements

Internal processes are established to ensure confidentiality of the collection and storage of data related to programme participants and employing organisations. This is maintained on password protected computer databases. Participating organisations are notified of and consent to the information being collected and released to Nursing Council and Health Workforce.

2.6 Completion of NETP Programme

To successfully complete the NETP Programme, the FYRN is to:

- work the minimum required clinical practice hours (1.4)
- complete mandatory and core training and enhanced learning requirements (1.7)
- undertake satisfactory performance appraisal at 12 weeks and 40 weeks (1.8)
- attend and contribute to study days, completing requirements as indicated (1.9)
- achieve a Competent Level PDRP Portfolio (1.13)

2.7 Exit Points

Nurses exiting the programme prior to completing requirements will be provided with a transcript outlining education and competencies attained, including certifications gained.

2.8 Programme Delivery

Study days are integrated throughout the programme to support self-directed learning and clinical practice experiences. There are a variety of teaching/learning strategies used, including clinical experts, self-directed learning activities, reflection, critical evaluation, and case reviews. All FYRNs have access the MidCentral Centennial Clinical Library and the on-line learning platform Ko Awatea.

3 Assessment

3.1 Assessment Process

Activities such as individual learning plans, journaling, case review, and self and peer assessment will assist the nurse to reflect on practice, develop new knowledge and plan their ongoing development. Presentation of this work, in the form of a portfolio, will provide evidence of achievement.

3.2 Assessment Timeline

Assessment timeframes are outlined on the NETP timeline, can be formal or informal and include the application of theory to practice (Appendix 1 and 2). Assessment is based on mandatory, core and enhanced requirements and PDRP.

3.3 Inability to meet NETP Requirements

If a FYRN is having difficulty in meeting assessment requirements, it is recommended the Nurse Manager follows the process outlined in Appendix 3.

3.4 Appeals Process

If the FYRN does not achieve assessment standards, they have the right to appeal the decision. This can be done by clearly stating their grounds for appeal in writing and forwarding this to the Nurse Educator NETP Programme Lead within one week of notification of the assessment outcome.

On receipt of notification, the Nurse Educator NETP Programme Lead will assemble a review panel who will assess the documented evidence and interview the applicant and preceptor within two weeks of notification of appeal. A written report and decision will be sent to the applicant with copies to the Nurse Manager within seven days of the review. The decision of the assessment review panel is final.

3.5 Programme Evaluation

The programme will be evaluated at 12 months. Included in the evaluation process are the FYRNs, their preceptors, Nurse Educators and Charge Nurse/Nurse Managers.

3.6 Moderation

The moderation process is designed to monitor validity, reliability and fairness of assessments and programme requirements as well as the uniformity of standards. The Nurse Educators will monitor the FYRN's progress overall, including assessments and programme requirements. The NETP Advisory Group will monitor compliance with programme requirements.

3.7 Industry Involvement

In our region the two main centres for tertiary nursing education are UCOL and Massey University, whose undergraduate nursing students access our health care settings for clinical practice experience. Nurse Educators work with the advisory groups of both providers on curriculum development and implementation, ensuring a smoother transition from student to registered nurse.

NETP TIMELINE HOSPITAL SERVICES

Start NETP Programme

6 Weeks

12 Weeks

20 Weeks

40 Weeks

52 Weeks

Monthly formal meetings with Nurse Educator NETP or Area Nurse Educator to set goals and discuss progress (throughout programme)

Attend and participate in NETP study days (throughout programme)

COMPLETE MANDATORY ORIENTATION

Company Orientation Nursing Orientation

COMPLETE CORE ORIENTATION

Safe Moving and Handling Resuscitation Training Fundamental IV Therapy Pain Management COMPLETE CORE and ENHANCED ONLINE MODULES

Computer Induction
Infection Prevention & Control
Principles in Practice
Disability Responsiveness
CPI Prevention First
Code of Conduct
Direction & Delegation
Smoke Free Aotearoa
Pressure Injury Prevention &
Management

12 WEEK NURSING PERFORMANCE APPRAISAL

Nursing
Performance
Appraisal &
Development Plan
(NPA&DP)
completed with
Charge Nurse

CONTINUE ENHANCED TRAINING

(Specialty specific knowledge and skills)

PARTICIPATE in QUALITY IMPROVEMENT ACTIVITIES

COMPLETE ENHANCED TRAINING

(Specialty specific knowledge and skills)

40 WEEK NURSING PERFORMANCE APPRAISAL

Nursing Performance Appraisal & Development Plan (NPA&DP) completed with Charge Nurse

COMPETENT LEVEL PDRP PORTFOLIO DUE FOR SUBMISSION COMPLETION OF NETP PROGRAMME





COMPLETE MANDATORY ONLINE MODULES

Code of Rights
Incident Reporting
Electrical Safety
Fire Evacuation & Safety
Hand Hygiene
Intro to Health & Safety
Legislative Compliance
Protective Security for
Safety
Speaking Up for Safety

COMPLETE COMPETENCY
ASSESSMENTS

Safe Moving and Handling Fundamental IV Trendcare IRR

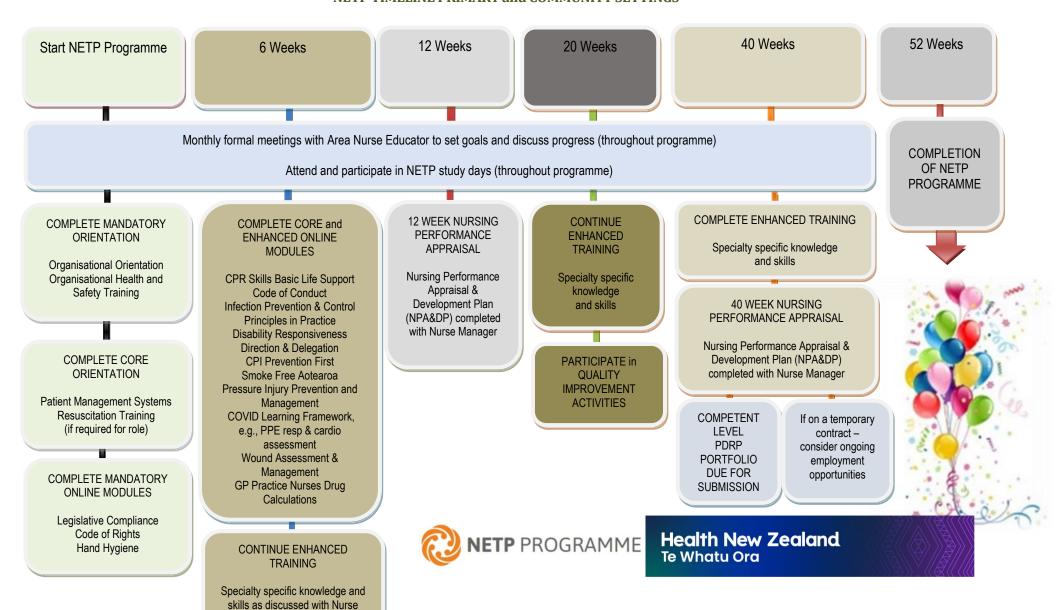
CONTINUE ENHANCED TRAINING

Specialty specific knowledge & skills e.g., Trendcare Initial User Training Package Drug Calculations Test



Health New Zealand
Te Whatu Ora

Appendix 2: NETP Timeline Primary & Community Settings NETP TIMELINE PRIMARY and COMMUNITY SETTINGS



Educator

Process for Programme Performance Issues

Programme issue identified, e.g., non-attendance at study days, or non-completion of Mandatory, CORE or Enhanced training, or criteria not achieved



Charge Nurse/Manager and Nurse Educator NETP or Area Nurse Educator meet with the FYRN and support person.

Discuss why programme work requirements have not been met.

Develop written learning objectives/plan with timeframes for achievement.

Notification to Nurse Educator NETP Programme Lead



In 2-4 weeks, Charge Nurse/Manager, Nurse Educator NETP or Area Nurse Educator, FYRN and support person meet to review graduate's progress towards achievement of learning objectives/plan



Learning objectives/plan achieved



Monthly meeting with Nurse Educator NETP or Area Nurse Educator to ensure continuation of progress



Learning objectives not achieved and issues not resolved

- Meeting with Charge Nurse/Manager, Nurse Educator NETP Programme Lead, FYRN, Nurse Educator NETP or Area Nurse Educator and support person to discuss non-achievement of learning objectives/plan
- New objectives and timeframes for achievement set
- Programme work still not completed notify Executive Director of Nursing (Exec DoN) and Human Resources

Process for Clinical Performance Issues

Programme issue identified in relation to RN competencies not being achieved and concerns with clinical practice



Charge Nurse/Manager and Nurse Educator NETP or Area Nurse Educator meet with FYRN and support person.

Discuss the clinical performance issues identified.

Develop written learning objectives/plan with timeframes for achievement

Notification to Nurse Educator NETP Programme Lead



Weekly assessment and feedback from preceptor to Charge Nurse/Manager, Nurse Educator NETP or Area Nurse Educator.

In 2 – 4 weeks, Charge Nurse/Manager, Nurse Educator NETP or area Nurse Educator, FYRN and support person meet to review graduate's progress towards completion of learning objective/plan



Objectives met and issue resolved



Ongoing weekly meetings



Charge Nurse/Manager/Nurse Educator NETP or Area Nurse Educator to review in four weeks



Continue fortnightly development meetings



Objectives not met and issues not resolved:

- Employer performance management guidelines are instituted
- Meeting with Charge Nurse/Manager Nurse Educator NETP Programme Lead, Nurse Educator NETP or Area Nurse Educator, FYRN, and support person to set new objectives and timeframes for achievement
- Charge Nurse/Manager discusses with Human Resources Advisor regarding potential commencement of disciplinary processes
- Notify Executive Director of Nursing and (Exec DoN)
- Exec DoN notifies NZNC for competency review

Appendix 4: BIBILOGRAPHY/REFERENCES

District Health Board Lead Nurses (DoN) Group. (2019). *Nurse Entry to Practice (NETP) Programme: National Learning Framework*. Wellington: Author

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Appendix 5: GLOSSARY

<u>Assessment</u>: A systematic procedure for collecting qualitative and quantitative data to describe progress, practice, and achievement.

<u>Competence</u>: The combination of skills, knowledge, attitudes, values, and abilities that underpin effective performance as a nurse.

<u>Competency/ies</u>: The knowledge skills and attributes required to perform key functions to the predetermined standards expected of a nurse in practice.

Evaluation: The means by which the effectiveness of a programme and outcomes is measured, considering the views of those affected by the process.

Evidence based practice: Practice which is based on decisions that combine systematic assessment of relevant information in the scientific literature with clinical judgment.

<u>Performance appraisal / review</u>: A formal process between the employee and employer/manager of defining expectations, reviewing performance and planning goals for the future.

<u>Professional Development & Recognition Programme</u>: Competence based programme that assesses nursing practice against competencies, recognises level of practice and supports ongoing professional development.

<u>Practising</u>: Nurses who work in a capacity for which a nursing qualification is required to practise in direct relationship with clients or in nursing management and administration, nursing education, nursing research or nursing professional advice or policy development require practising certificates.

<u>Preceptorship</u>: an individualised teaching/learning method [in which] each student is assigned to a particular preceptor... so that she/he can experience day-to-day practice with a role model and resource person immediately available in the clinical setting.

<u>Preceptor</u>: is an experienced nurse who works with a preceptee in the clinical setting to develop, implement and evaluate an individualised education program that meets the learning needs of the preceptee and assists effective integration into the clinical setting. The preceptor is an educator, socialiser, and role model for a determined time period.

<u>Preceptee</u>: is a 'new' nurse requiring guidance and support to successfully integrate into the clinical setting. The nurse's previous clinical experience may span from a new graduate nurse to experienced practitioner in another setting, or a nurse returning to practice after a period of absence.

Reflective practice: A process where each nurse critically analyses his/her own clinical decision making, client interactions and the consequences of his/her nursing actions as a means of improving practice.

<u>Socialisation</u>: The process of learning interpersonal and interactional skills that in are in conformity with the values of one's society.

DOCUMENT CONTROL

Version	Issue & Circulation Date	Brief Summary of Change	
1.	December 2006	Document creation	
2.	December 2013	Revised	
3.	April 2017	Revised	
4.	August 2019	Revised	
5.	August 2020	Revised	
6.	January 2023	Revised	
7.	March 2024	Revised	
Attach			
Authors		·	
Location			
Contact			
Approved			
Date and Sign			